

**Intellectual Property Law Group****Verizon Corporate Services Group Inc**

600 Hidden Ridge Drive  
Irving, Texas 75038  
MailCode HQE03H14  
Phone: 972/718-4800  
Fax: 972/718-3946  
E mail:  
christian.andersen@verizon.com

To: U.S. Patent and Trademark Office – From: Christian R. Andersen  
Examiner: Kleu D. VU Sr. Paralegal – Intellectual Property  
Group Art Unit: 2173

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Fax: 703-872-9306 Pages  
with 18  
Cover.

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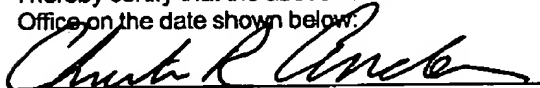
**FORMAL SUBMISSION OF:**

- 1) Response Pursuant to 37  
C.F.R. § 1.116.

Title: METHOD AND SYSTEM FOR SERVICE-ENABLEMENT GATEWAY AND ITS  
SERVICE PORTAL  
Serial No. 09/870,084  
Filing Date: May 30, 2001  
First Named Inventor: Bruce S. CAMPBELL  
Atty. No. 00-5018a

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below.

  
Christian R. Andersen

Date of Transmission: August 16, 2004

ATTORNEY DOCKET NO.  
00-5018(a)

PATENT APPLICATION NO.  
09/870,084

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**OFFICIAL**

In re Application of: Bruce S. Campbell et al.  
Serial No.: 09/870,084  
Filing Date: May 30, 2001  
Examiner: Kieu D. Vu  
Group Art Unit: 2173  
Title: *Method and System for Service-Enablement Gateway and its Service Portal*

**MAIL STOP: AF**

Commissioner For Patents  
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**CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))**

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Christian R. Andersen

Date: August 16, 2004

Dear Sir:

**Response Pursuant to 37 C.F.R. § 1.116**

In response to the Final Office Action mailed June 14, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following amendments and remarks. Please amend the Application as follows.

**Amendments to the claims** begin on page 2 of this response.

**Remarks** begin on page 6 of this response.